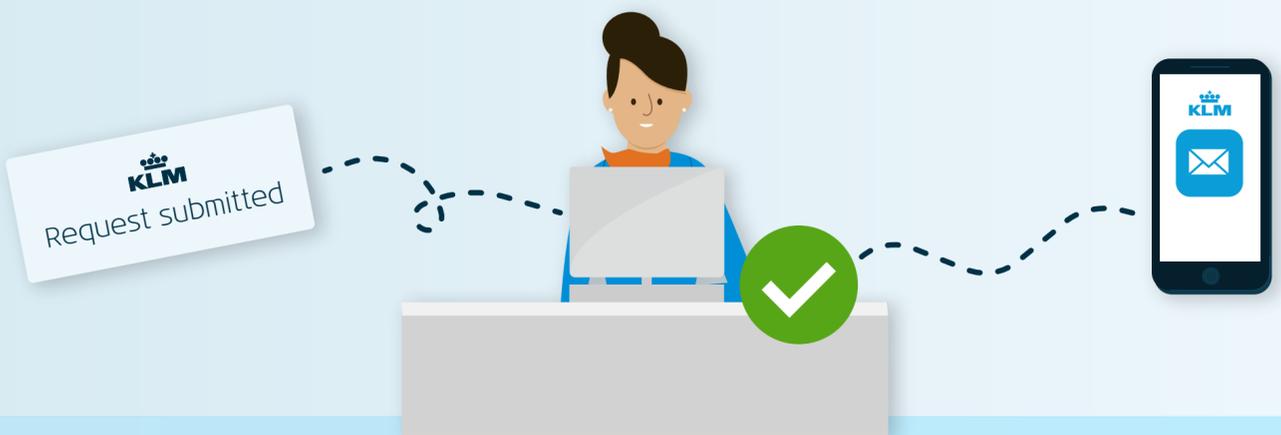


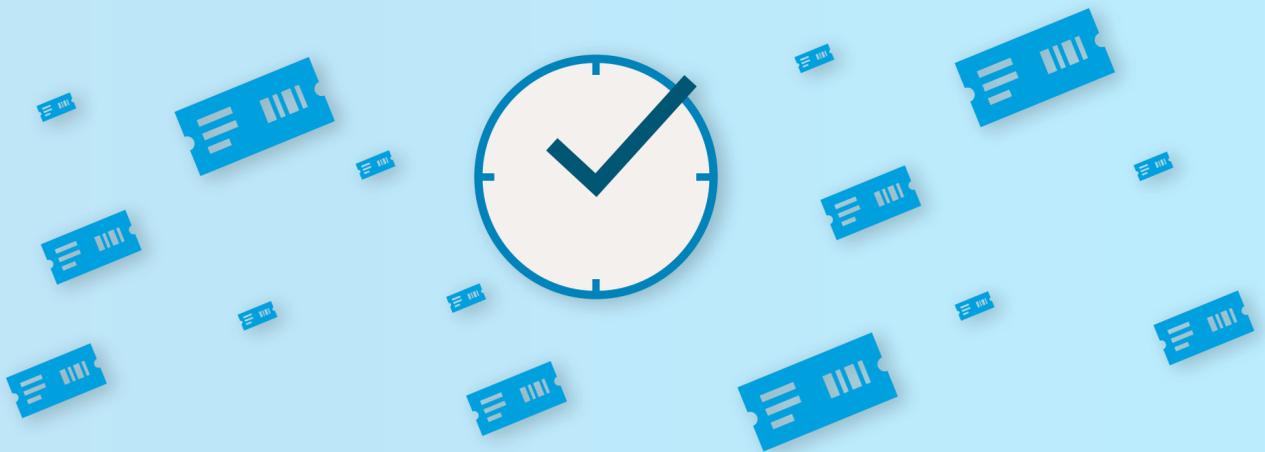
I've requested a voucher, what's next?

We will process your request and check your eligibility. Once we confirmed this, we'll send you your travel voucher via e-mail.



When will I receive my travel voucher?

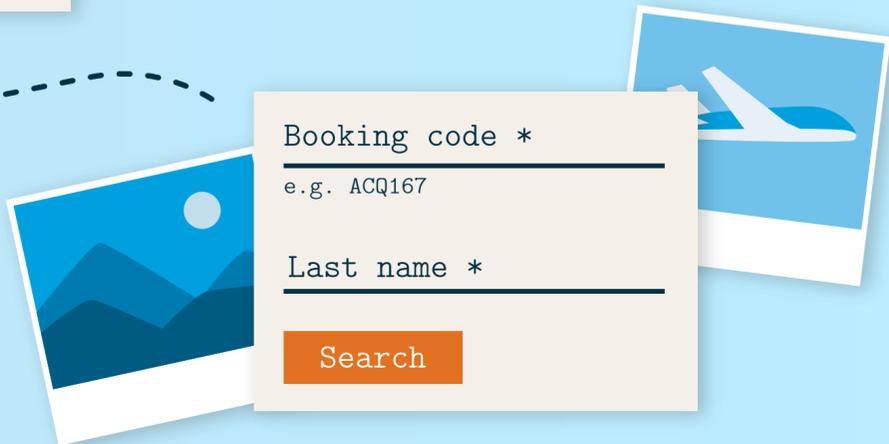
Because of the high volume of requests, it can take multiple weeks before you receive your travel voucher.



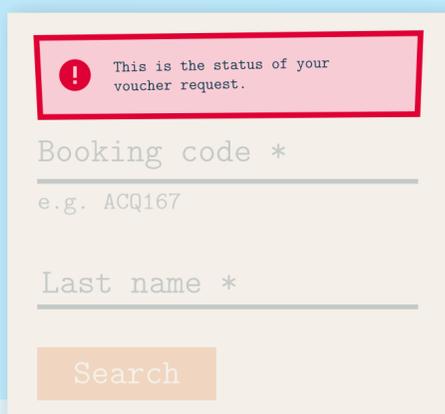
On KLM.com, go to My Trip to check the status of your request.



Log in with your booking code and last name.



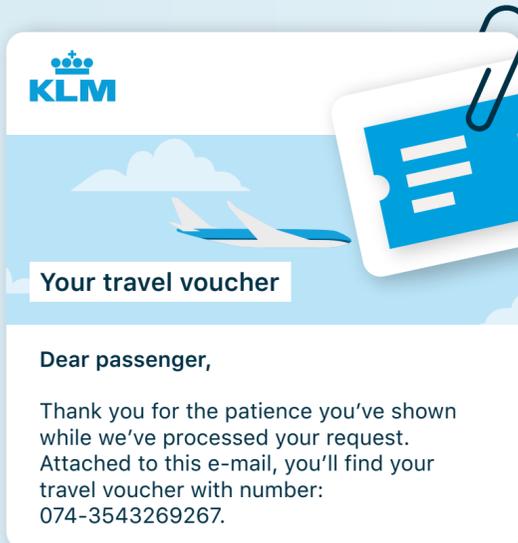
Can't see the status? It might help to log out, and log in again with your booking code and last name.



You will see the status of your request.

What does a travel voucher look like?

You'll receive your voucher via one of these e-mails. In the e-mail, look for your voucher number. It starts with 074.



This e-mail is sent out by klm@klm-info.com.



This e-mail is sent out by our reservation system Amadeus (via emailserver@pop3.amadeus.net).



It might end up in your spam folder, so please make sure to check it.