

Application form

emotional support dog in the cabin

Personal details		Flight information			
Last name		Flight number	Date	From	То
First name					
Address					
City	Country	Dog's breed		Dog's weight	
E-mail address		Remarks			

Please note: bringing your emotional support dog into the cabin is only allowed on direct flights to and from the United States. Moreover, your emotional support dog must be at least 4 months old.

Conditions for the acceptance of your emotional support dog in the cabin

Under certain conditions, dogs which are trained to provide emotional or psychiatric assistance are allowed to travel in the cabin free of charge. Dogs are not permitted on the seats. Your dog must fit on the floor space in front of your seat and may not impede the legroom of another passenger or block the aisle or emergency exit. If there is no suitable area for your dog in the cabin, the dog may be transported in the hold, without extra costs (provided that you have a suitable kennel available). The transport of an emotional support dog must be requested via KLM CARES at least 48 hours before departure. You must have a signed declaration from a recognised mental health provider stating the necessity of the dog as travel companion. This declaration may be no older than 1 year and must contain contact details of the medical professional who provided the declaration for verification purposes.

If your dog does not behave correctly in public and immediately follow your instructions, details of the dog's training and behavior may be requested and/or the dog may be refused access to the cabin. The dog must wear a (car) harness and be secured to your seatbelt during the entire flight. The restrictions on travelling with animals can differ per country. Passengers are responsible for arranging any necessary formalities. Please note that misuse of this service may result in the refusal of the dog in the cabin.

Checklist for the application of an emotional support dog in the cabin

I confirm that	Yes	
I have read the conditions for the acceptance of my dog in the cabin		
My dog is an emotional or psychiatric assistance dog		
I am in possession of a signed medical declaration which states the reason why the dog is necessary as my travel companion		
My dog fits on the floor space in front of my seat and will remain there for the duration of the flight		
My dog will wear a (car) harness		
I will take care of my dog for the duration of the flight		
My dog will not need to urinate or defecate during the flight. On flights scheduled to take longer than 8 hours I am in possession of a veterinary certificate stating the dog will not need to relieve itself during the flight, or a list of items (e.g. nappies, medicine) I will take on board in order to avoid any health or sanitation issues in the cabin.		
I am in possession of a proof of training or good behaviour of my dog		

Send the completed application form together with the requested and signed declarations to KLMCARES@klm.com. After sending your application, contact KLM CARES for confirmation on the transport of your dog. If not confirmed, you dog will not be accepted in the cabin.